

## QUERIES RESPONSE DOCUMENT

**Tender No- 2020\_HFWD\_15942\_1**

Queries received as on 20<sup>th</sup> Jan, 2020.

Sl.no	Name of the Organization	Query	Query resolution		
1	Family Health Plan Insurance TPA Ltd	Submission of tender fee and EMD Tender fee and EMD should be submitted to the Atal Amrit Abhiyan Society?	Tender fee and EMD should be submitted only online at <a href="https://assamtenders.gov.in/">https://assamtenders.gov.in/</a>		
<u>2</u>	Heritage Health Insurance TPA Private Limited	Whether card for all AAA beneficiaries will be prepared?	AAA Card will be issued in case of new AAA beneficiary enrolment.		
<u>3</u>		Whether paper based or Plastic Card is required?	Barcoded laminated card		
<u>4</u>		Whether data will be provided for card printing or card need to be prepared at field level?	Card will be issued at the point of enrolment		
<u>5</u>		Whether Photo of AAA Beneficiary will be printed in the card?	<u>Yes.</u>		
<u>6</u>		For Considering Lowest Gross Financial Cost (L-1) whether "Total Fee per Beneficiary per Year for both the Scheme (AAA & PMJAY)" (C) will be considered? <u>Or</u>	Fee per Beneficiary per Year for both the Schemes (AAA&PMJAY) excluding all applicable Taxes	(A)	Rs.....(Rs.....)
			Fee per Barcoded laminated card for AAA	(B)	Rs.....(Rs.....)

		Fees per Beneficiary per Year for both the Scheme (AAA & PMJAY) “(A)” and “Fee Per Barcode laminated card for AAA Beneficiary” “B” will be considered separately?		Beneficiary excluding all applicable Taxes		
				Total Fee per Beneficiary per Year for both the Schemes (AAA&PMJAY) excluding all applicable Taxes	(C)= (A)+(B)	Rs.....(Rs.....)
				GST / Applicable taxes	(D)	Rs.....(Rs.....)
				Total Fee per Beneficiary per Year for both the Schemes (AAA&PMJAY) Including all applicable Taxes	(E) = (C) + (D)	Rs.....(Rs.....)
			For Considering Lowest Gross Financial Cost (L-1), Total Fee Total Fee per Beneficiary per Year for both the Schemes (AAA&PMJAY) excluding all applicable Taxes (C)			
<u>7</u>	MD India TPA Health Insurance Private Limited	Document does not have Qual - 7 and also Fin - 2, would request to clarify / ammend the requirement	Only Qual 1-6 and Fin-1 Financial Bid Format needs to be submitted.			
<u>8</u>		Please confirm if any document has to be submitted in a hard copy / Physically / offline	Documents to be submitted online / Hard copy Not required.			
<u>9</u>		[We are registered with the IRDAI] to undertake the health related activities in India and we hold a valid registration for the same as on the date of submission of this Bid.[Note to Bidders: Please choose the	As there is no option, the same may be ignored.			

		<p>correct option.]  As per clause we have to choose correct option, however there are no options available in the clause</p>	
<u>10</u>		<p>"Successful bidder shall submit a security deposit of Rs. ...(Rs. )( 10 % of the total project cost) within 15 days of award of Notice"</p> <p><u>As we understand it is 10% of one year's contract price. Please confirm.</u></p>	Yes.
<u>11</u>		<p>point no. 7.6.1 a. : The Bidders are, as a part of their Financial Bid, required to quote the fee for carrying out the various implementation activities under AAA and AB-PMJAY and for servicing the Benefit Risk Cover Benefit per eligible AAA and AB-PMJAY beneficiaries per annum in the State. Please confirm no. of beneficiaries for AAA &amp; PMJAY for whom quote is to be given. Whether it is per family or per individual? Whether TPA can bill for AB PMJY families 2701795+ AAA families 2550000 i.e 5251795 families. We request you to confirm exact total count as fees will be be paid based on that.</p>	Details are mentioned in the RFP, which already states that the fee will be paid per beneficiary.
<u>12</u>		<p>Is there any score card to evaluate the technical eligibility of the bidder in view of the volume and value of</p>	

		contract.	As mentioned in the RFP.
<u>13</u>		Please confirm what will be responsibility of ISA towards IEC Expenses. As in financial bid there is no separate head for this item , please confirm whether any amount spent will be reimbursable separately	
		Please confirm whether dedicated manpower for IEC at executive and managerial level required?	
		In addition to District co-ordinatore whether Cluster heads are also required? If yes please confirm count and place of posting.	